

SOMOS / HealthPlus (Empire BCBS HealthPlus) Innovator Partnership: What You Need to Know

Effective date: October 1, 2020

Products: Medicaid, HARP, Child Health Plus, and Essential Plans

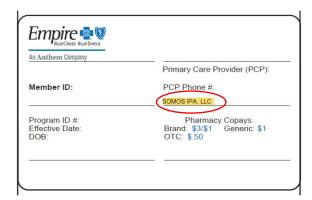
As the effective date, SOMOS/Evolent will take over responsibility for key administrative functions including Claims Processing, Utilization Management, Care Management, Provider Service Center/Helpdesk, Network Management, and Patient Rosters.

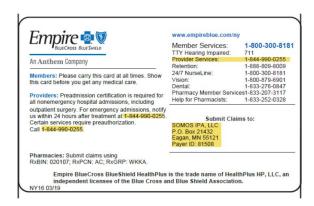
Prior Authorization

 Obtain authorizations by phone at (844) 990-0255, fax at (866) 865-9969, or electronically from Identifi Practice (accessed via a Single Sign On link in the SOMOS Provider Portal at https://smnyportal.valence.care).

Claims Administration

 Submit claims electronically using the SOMOS Payer ID: 81508 through Change Healthcare or another approved EDI vendor, or mail paper claims to: SOMOS, P.O. Box 21432, Eagan, MN 55121





Note: Your participation in SOMOS IPA does <u>not</u> affect your relationship with Anthem (Empire BCBS) for patients with other lines of business, such as commercial insurance or Medicare Advantage, or dual-eligible Medicare/Medicaid patients. Your rates for these other lines of business will not be affected. In addition, this partnership with Anthem does <u>not</u> affect your agreements with other plans. For these patients, continue to obtain authorizations and submit claims as you do now.

If you have any questions, please contact SOMOS Provider Relations at ProviderRelations@somosipa.com or (888) 316-2527.