SOMOS / EmblemHealth Innovator Partnership: What You Need to Know

Effective date: October 1st, 2020
Products: Medicaid, HARP, Child Health Plus, and Essential Plans

As of the effective date, SOMOS/Evolent will take over responsibility for key administrative functions including Claims Processing, Utilization Management, Care Management, Provider Service Center/Helpdesk, Network Management, and Patient Rosters.

Prior Authorization

- Obtain authorizations by phone at **(844) 990-0255,** fax at **(877) 590-8003**, or electronically from Identifi Practice (accessed via a Single Sign On link in the SOMOS Provider Portal at https://smnyportal.valence.care).

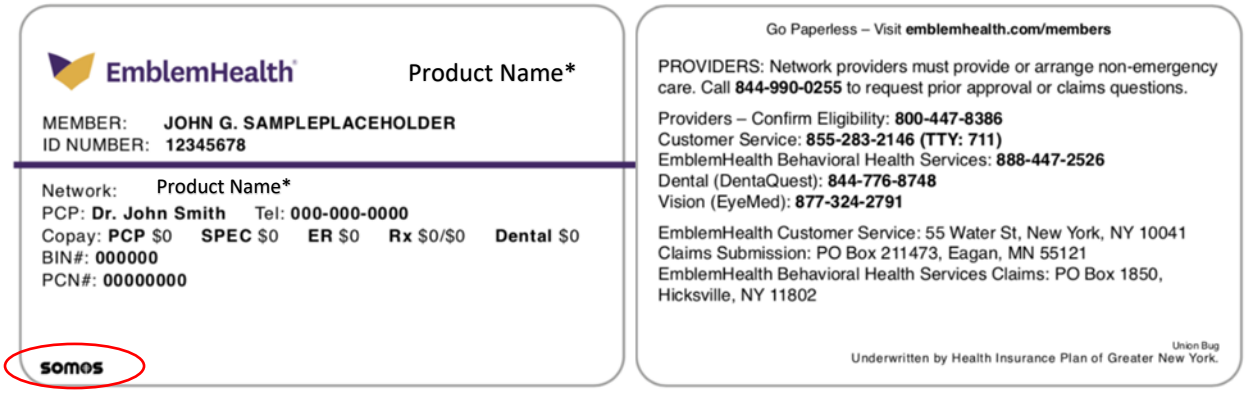
Referrals

- Submit referral requests by phone at **(844) 990-0255** or electronically through Identifi Practice. *Important Note: Referrals are no longer required for patients to access specialty services within the SOMOS provider network.*

Claims Administration

- Submit claims electronically using the SOMOS Payer ID: **81336** through Change Healthcare or another approved EDI vendor, or mail paper claims to: **SOMOS IPA, LLC, P.O. Box 211473, Eagan, MN 55121**

*Sample Emblem SOMOS member ID card. *Product Name may be: Enhanced Care, Enhanced Care Plus, CHP, Essential Plan 1, Essential Plan 2, Essential Plan 3, Essential Plan 4*



Note: Your participation in SOMOS IPA does **not** affect your relationship with EmblemHealth for patients with other lines of business, such as commercial insurance or Medicare Advantage, or dual-eligible Medicare/Medicaid patients. Your rates for these other lines of business will not be affected. In addition, this partnership with EmblemHealth does **not** affect your agreements with other plans. For these patients, continue to obtain authorizations and submit claims as you do now.

If you have any questions, please contact SOMOS Provider Relations at ProviderRelations@somosipa.com or (888) 316-2527.